

**Easterling, Deborah**

6.30.11

230688

**From:** Easterling, Deborah  
**Sent:** Wednesday, June 29, 2011 3:57 PM  
**To:** 'Mickey Dillon'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mr. & Mrs. Dillon:

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Mickey Dillon [<mailto:mdillonrd@bellsouth.net>]  
**Sent:** Sunday, June 26, 2011 5:19 PM  
**To:** Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

PSC SC  
MAIL / DMS

JUN 29 2011

(11-47-WS)



\* Required Fields

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

Date: \* June 29, 2011

**Protestant Information:**

Name \* William and Michele Dillon

Mailing Address \* 2 Constellation

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-831-6293

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

We have been customers of Carolina Water Service for five years

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

We are concerned with the high rate of water service and these are the highest water rates of any area we have lived in - we have lived in over 8 cities throughout South and North Carolina and Alabama. We are concerned that there may be inefficiencies in the operation of the Water system that is driving the higher cost of this service. The 11.5% rate of return on the equity is way beyond any rate of return in this economy!!

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

We will not be able to testify at the hearing as we will be out of town on the days scheduled.